JOB DESCRIPTION - Schedule B

Position: Luge Cart Maintainer

<u>Location:</u> Skyline Rotorua

Department: Luge/Maintenance

Responsible To: Chief Engineer

Key Tasks

• Luge cart maintenance.

- Assist frontline with operational issues.
- General Luge departmental maintenance (lift, conveyors etc.)
- Luge track/trackside maintenance.
- Maintain effective communications with operations, maintenance.

Main Duties and Responsibilities

- 1. Luge cart maintenance, both preventative and repair.
- 2. Assisting with mechanical maintenance on Gondola and Luge lift.
- 3. General labouring duties including cleaning rubbish collection, painting and gardening.
- 4. Maintaining Luge carts and associated paperwork and reports as per maintenance schedule.
- 5. Adhere to all safety and operational procedures to ensure safest possible operation at all times.
- 6. Deal with guest queries as required.
- 7. Advise Chief Engineer of outstanding maintenance issues as required.
- 8. Ensure adequate stocks of relevant spare parts are maintained at all times.
- 9. To participate in team meetings as required.
- 10. To comply with all established workplace Health and Safety policies.
 - a) To be responsible for meeting and promoting established Health and Safety policies and practices.
 - b) To be responsible for the completion of approved workplace Health and Safety documentation.
- 11. Ensuring delivery of service that support Skyline's sustainability goals by:
 - a) Ensuring recycling and waste management practices are carried out where possible.
 - b) Maintaining your work area to an environmentally acceptable standard.
 - c) Making suggestions for environmental sustainability improvements.

LIVING OUR VALUES

Skyline Rotorua is a leader in the New Zealand travel and tourism sector. We are successful because of the commitment of our staff towards our company's purpose; to share real fun with the world. We have three values that sum up how we communicate, behave, and work together to achieve our goals.

We're Skyliners. We're brave, we care, and we do everything we can to deliver real fun and make people smile.



- · We're ambitious and bold
- We always challenge the status quo
- We demand the best and protect our values
- · We lead by example



- · We look after one another
- We value our guests and treasure their experiences
- We respect our environment and our community
- We build a safe space for ourselves and our guests



- · We make growth happen
- We anticipate and welcome change
- We get on with stuff and always go above and beyond
- We own our actions and we inspire others to succeed

General

Any other duties which are related to and consistent with the above job description as directed by the Manager or nominee.

Maintain a public image which is compatible with the highest possible standards whilst on the premises.

Ensure full confidentiality is maintained at all times.

Ensure all aspects of Skyline's mission statement are upheld.

I accept the job description for the position of Luge Cart Maintenance according to the terms and conditions stated above.

Name:	Date:
	