



Skyline Rotorua Position Description

Company	Skyline Rotorua	Date	October 2025
Title	Senior Luge Cart Maintainer	Reports to	Chief Engineer
Team	Engineering & Maintenance	Location	Rotorua

Our Purpose

Skyline's purpose is to share real fun with the world. Gravity is our superpower. But not our only power.

The **Senior Luge Cart Maintainer** plays a key role in supporting the Luge Cart Maintenance team, ensuring all Luge carts and conveyor systems are maintained to the highest standards of safety, reliability, and presentation.

Our Strategic Goals

DELIVER:

Target ROI from all
SEL Business units

INVEST:

In high potential
businesses in
outstanding
locations

OPERATE:

An efficient, agile
and sustainable
business

EMPOWER:

Empower our people
to deliver real fun

Our Values and Culture

Skyline Enterprises is a leader in the New Zealand travel and tourism sector. We are successful because of the commitment of our staff towards our company's purpose; to share real fun with the world. We have three values that sum up how we communicate, behave, and work together to achieve our goals. We're Skyliners. We're brave, we care, and we do everything we can to deliver real fun and make people smile.



Key Relationships

Internal	• All staff • Engineering & Maintenance team • Group Engineering Manager	External	• Suppliers • Contractors
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Operational Performance Excellence

Description

The Senior Luge Cart Maintainer will be responsible for supporting the Luge Cart Maintenance team for the safe and effective operation of luge cart pick up systems, conveyer systems, luge carts, and tracks.

- To ensure all Luge equipment and systems are checked in accordance with Skyline operational procedures prior to opening for public use.
- To be vigilant and monitor all Luge equipment and operations to ensure that the necessary safety systems are fully functional at all times
- To ensure adequate contractor back up is available at all times for the repair/maintenance or support of Luge systems, including specific needs for the cart pick up systems and conveyers
- To ensure staff are trained and competent in their role, providing sufficient skill flexibility within the team to accommodate absences where practicable.
- To communicate immediately any issues with luge cart pick up systems, conveyer systems, luge carts and tracks that may impact on safety or operational effectiveness to the Senior Luge Cart Maintainer and if appropriate, directly to Engineering management in head office New Zealand.

The Senior Luge Cart Maintainer will be responsible for supporting the management and control of all preventative maintenance.

- To support the Luge Cart Maintenance team to ensure a comprehensive maintenance system is implemented and adhered to providing the highest levels of safety and complying with all relevant legislation, regulations and codes of practice.
- To be vigilant and attend to any areas requiring repairs or maintenance that are unscheduled as and when required.
- To complete all documentation relating to maintenance issues in a timely and efficient manner.



	- To ensure that the most economic approach to spare parts/inventory purchasing is adopted and to comply with company purchasing policy and that an adequate stock of tools and spare parts are on hand at all times. - To undertake staff training in all aspects of preventative maintenance and ensure on call coverage is available during operational hours at all times
Leading others	The Senior Luge Cart Maintainer will support the Chief Engineer with all aspects of Maintenance team leadership and personnel management. - Strive to maintain high levels of team satisfaction by providing a clear sense of direction, open communication, and a leadership style that promotes motivation, enthusiasm and commitment to Skyline's vision and objectives. - Understand and follow Skyline policies that underpin people related processes (such as recruitment, on-boarding, training, and development) and any other personnel matters.
Social, Environmental & Governance Sustainability	Ensure any actions, projects or proposals consider and proactively support the priorities of the Skyline Sustainability Framework:  People Caring for our people, our communities and our customers  Place A light footprint on the land, guardians of our places  Prosperity A value-driven responsible business • Ensure recycling and waste management practices are carried out where possible. • Maintain your work area to an environmentally acceptable standard. • Make suggestions for environmentally sustainable improvements.
Health & Safety	Ensure a personal and organisational commitment to, and delivery against, health and safety (Safe Place, Safe People, Safe Practices) and sustainability objectives. • Take responsibility for meeting Skyline's obligations in workplace health and safety by making sure own actions keep yourself and others safe • Conduct your work in a safe and reliable manner, adhering to Skyline's H&S procedures • Champion and advocate H&S where appropriate in your everyday interactions • Undertake H&S administrative processes as required.

Change of Position Description



From time to time, it may be necessary to consider changes in the position description in response to the changing nature of our work environment. This position description may be reviewed and amended from time to time during your employment after consultation with you.

Employee Name:	
Employee Signature:	
Date:	

